Inverter/Charger

User Manual

UP2000-HM6022
UP3000-HM5041
UP3000-HM5042
UP3000-HM10022
UP5000-HM8042

EN

Contents

Safety Instructions

Please reserve this manual for future review.

This manual contains all the instructions for safety, installation, and operation of the UPower-Hi series inverter/charger (below referred to as the inverter/charger in this manual).

1. Explanation of symbols

To enable users to use the product efficiently and ensure personal and property safety, please read related literature accompanying the following symbols.

TIPS: Indicates any practical advice for reference.

IMPORTANT: Indicates a critical tip during the operation, if ignored, may cause the device to run in error.

CAUTION: Indicates potential hazards, if not avoided, may cause the device damaged.

WARNING: Indicates the danger of electric shock, if not avoided, would cause casualties.

WARNING HOT SURFACE: Indicates the risk of high temperature, if not avoided, would cause scalds.

Read the user manual carefully before any operation.

Symbols of the inverter/charger

⚡ ⏱ 10min	This symbol indicates that after disconnecting the inverter from the grid and battery bank, you should wait for ten minutes before touching the internal conductive devices.
📖	Read the instructions before performing any operation on the inverter.
⚡	Danger! Electric Shock Risk! There are live devices here, only professional and qualified personnel can install and operate it.

⚠️ The entire system should be installed by professional and technical personnel.

2. Requirements for professional and technical personnel

- Professionally trained;
- Familiar with related safety specification for the electrical system;
- Read this manual carefully and master related safety cautions.

3. Professional and technical personnel is allowed to do

- Install the inverter/charger to a specified location;
- Conduct trial operations for the inverter/charger;
- Operate and maintain the inverter/charger**.**

4. Safety cautions before installation

- When you receive the inverter/charger, check whether there is any damage that occurred in transportation. Contact the transportation company or our company in time for any problem.
- When storing or moving the inverter/charger, follow the instructions in the manual.
- When installing the inverter/charger, you must evaluate whether the operation area exists any arc danger.
- Do not store the inverter/charger where children can touch it.
- The inverter/charger is off-grid type. The AC output is strictly prohibited from being connected to the grid; otherwise, the inverter/charger would be damaged.
- The inverter/charger is only allowed for stand-alone operation. Connecting multiple units' output in parallel or series would damage the inverter/charger.

5. Safety cautions for mechanical installation

- Before installation, make sure the inverter/charger has no electrical connection.
- Ensure the inverter/charger installation's heat dissipation space. Do not install the inverter/charger in humid, greasy, flammable, explosive, dust accumulative, or other severe environments.

6. Safety cautions for electrical connection

- Check if all the wiring connections are tight to avoid the danger of heat accumulation due to a loose connection.
- The protective grounding must be connected to the ground. The cross-section of the wire should not be less than 4mm^2.

- A circuit breaker should be used between the battery and the inverter/charger; the circuit breaker's value should be twice the inverter/charger rated input current.
- DO NOT put the inverter/charger close to the flooded lead-acid battery because the terminals' sparkle may ignite the hydrogen released by the battery.
- The AC output port is only connected to the load. It is strictly forbidden to connect other power sources or utilities. Otherwise, the damage will be caused to the inverter/charger. Also, turn off the inverter/charger before any installation.
- Both utility input and AC output are of high voltage, do not touch the wiring connection to avoid electric shock.

7. Safety cautions for inverter/charger operation:

- When the inverter/charger is working, its heat sink and casing will generate a lot of heat; the temperature would be very high. Please do not touch it.
- When the inverter/charger is working, please do not open the inverter/charger cabinet to operate.
- When eliminating the faults or disconnecting the DC input, turning off the inverter/charger's switch, then carry out the operation after the LCD screen is completely OFF.

8. The dangerous operations which would cause electric arc, fire, or explosion:

- Touch the wire end that hasn't been insulation treated and maybe electriferous.
- Touch the wiring copper row, terminals, or internal devices that may be electriferous.
- The power cable connection is loose.
- Screw or other spare parts inadvertently falls into the inverter/charger.
- Incorrect operation by untrained non-professional or technical personnel.

Once an accident occurs, it must be handled by professional and technical personnel. Any incorrect operation would cause a more severe accident.

9. Safety cautions for stopping the inverter/charger

- Firstly turn off the breakers on the utility input side and AC output side, then turn off the DC switch;
- After the inverter/charger stop working for ten minutes, the internal conductive devices could be touched;
- The inverter/charger can be restarted after removing the faults which may affect its safety performance;

- No maintenance parts in the inverter/charger. If any maintenance service is required, please contact our after-sales service personnel.

⚡ Do NOT touch or open the case after the device is powered off within ten minutes.

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10. Safety cautions for inverter/charger maintenance：

- Testing equipment is recommended to check the inverter/charger to make sure there is no voltage or current;
- When conducting electrical connection and maintenance work, must post temporary warning sign or put up barriers to prevent unrelated personnel from entering the electrical connection or maintenance area;
- Improper maintenance operation to the inverter/charger may cause personal injury or equipment damage;
- Wear an antistatic wrist strap, or avoid unnecessary contact with the circuit board.

⚠ The safety mark, warning label, and nameplate on the inverter/charger should be visible, not removed, or covered.

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1 General Information

1.1 Overview

UPower-Hi series, an upgrade hybrid inverter charger that supports utility charging, oil generator charging, solar charging, utility output, inverter output, and energy management. The high-performance DSP chip in the product with the advanced control algorithm brings high response speed and high conversion efficiency. This system adopts industrial design to ensure high reliability and features multiple charging and output modes to meet different requirements.

The new optimized MPPT charging technology can fast track the max power point of solar panels in any situation and obtains the maximum energy in real-time.

The AC to DC charging process adopts the advanced control algorithm, which brings the full digital PFC and the dual closed-loop control of voltage and current. The output DC charging voltage or current is continuously adjustable within a specific range in the AC to DC charging process.

The DC to AC inverting process is fully smart digital designed. It adopts advanced SPWM technology and pure sine wave output. The inverting process converts the DC power to AC power, suitable for household appliances, power tools, industrial equipment, audio systems, and other electronics.
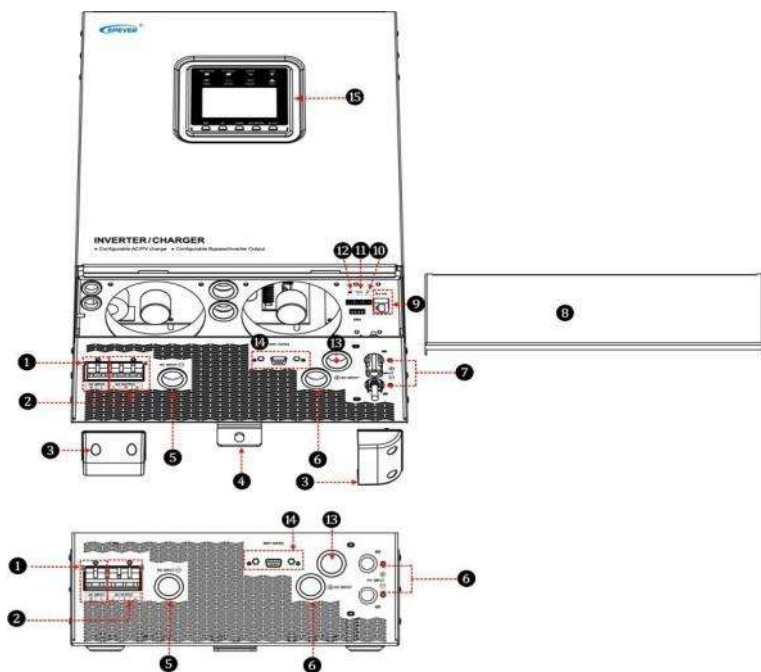
The 4.2-inch LCD shows the operational status and full parameters.
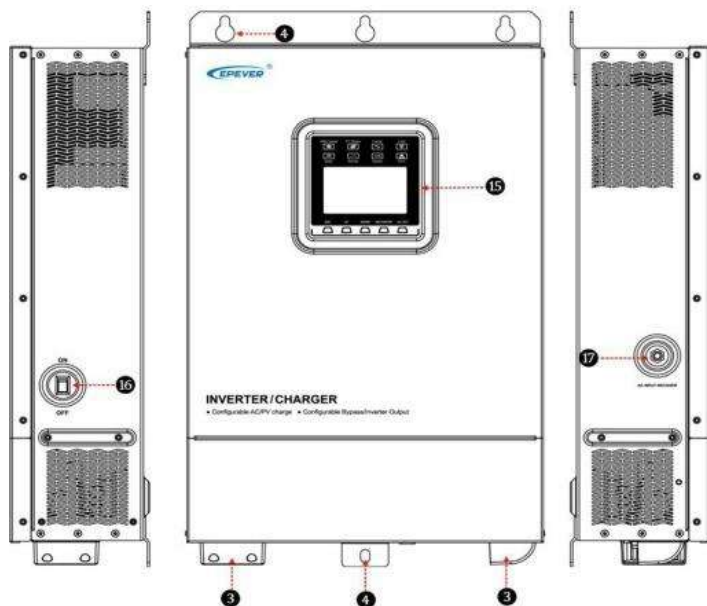
To maximize solar energy utilization, users can choose energy sources according to actual needs and flexibly take the utility as a supplement in the hybrid system. This inverter charger provides high-quality, high-stability, and high-reliability electric energy to the users by improving the solar system's power supply efficiency.

Features

- Full intelligent digital energy storage equipment

- Supports the battery mode or non-battery mode

- Non-battery mode: charging with solar (Main) and utility (Assist) simultaneously

- Surge and reverse connection protections to support the lithium battery system perfectly

- Advanced SPWM technology and pure sine wave output

- PFC technology achieves a high power factor of AC to DC charging and reduces grid capacity usage

- Full digital double closed-loop control

- High tracking efficiency of MPPT no less than 99.5%

- Three charging modes: Solar only, Solar priority, Utility & Solar

- Two AC output modes: Utility priority and Inverter priority

- Self-learning SOC display function

- Multiple LED indicators to dynamic display the status

- AC OUT button to control the AC output directly

- 4.2 inch LCD to monitor and modify system parameters

- Remote temperature compensation for batteries

- Optional WiFi or GPRS Remote control by the RS485 isolated communication port

- Optional BMS-Link port, which takes the charging and discharging control from BMS

- Customized charging current and discharging limited current

- Supports cold start and soft start

- Comprehensive electronic protection features

1.2 Identification of parts

❶	Utility input terminal	❿	RTS interface
❷	AC output terminal	⓫	Dry contact interface[②]
❸	Terminal covers	⓬	RBVS interface
❹	Mounting holes (4 Total)	⓭	Cable hole
❺	Battery negative input terminal	⓮	RS485 interface(DB9 female, with isolation design)[⑧] 5VDC/200mA
❻	Battery positive input terminal		
❼	PV input terminal (MC4)	⓯	LCD
❽	External cover	⓰	Power switch
❾	BMS-Link connection port(RJ45, without isolation design)[①] 5VDC/200mA	⓱	Utility overcurrent protector

① **BMS-Link connection port（RJ45）**

✦ **Function：**

Through a BMS-Link converter, different lithium battery manufacturers' BMS protocol

can be converted into our company's standard BMS protocol. It realizes the communication between the inverter/charger and the BMS.

✦ **RJ45 pin definition：**
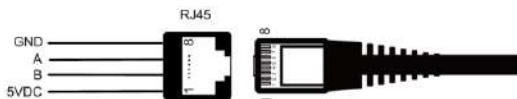
Pin	Definition	Pin	Definition
1	5VDC	5	RS-485-A
2	5VDC	6	RS-485-A
3	RS-485-B	7	GND
4	RS-485-B	8	GND

⚠️ Please refer to the "BMS Lithium Battery Protocols & Fixed ID Table" or contact our technical supporters for the currently supported BMS manufacturers and the BMS parameters.

② **Dry contact interface**
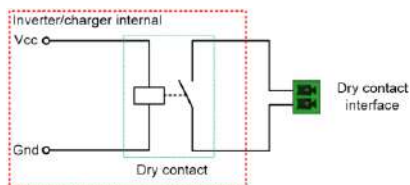
✦ **Working principle:**

When the battery voltage reaches the dry contact ON voltage(DON), the dry contact is connected, for its coil is energized. The dry contact can drive resistive loads of no more than 125VAC /1A, 30VDC/1A.

③ **RS485 interface（DB9 female）**

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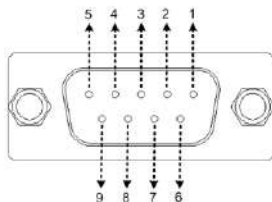
DB9 pin definition for base UP-Hi series:

Pin	Definition	Pin	Definition
1-4	NC	7	RS-485-A
5	GND	8	RS-485-B
6	NC	9	5VDC

DB9 pin definition for RTU-type UP-Hi series:

Pin	Definition	Pin	Definition
1-2	NC	6	NC
3	12VDC	7	RS-485-A
4	GND2(12VDC power ground)	8	RS-485-B
5	GND1(5VDC power ground)	9	5VDC

1.3 Naming rules

UP 5000 – H M 80 4 2 (RTU)

- ➤ Directly RTU connection(only some UPower-Hi products support)
- ➤ Output voltage: 1-110/120VAC;2-220/230VAC
- ➤ System voltage: 2-24V;4-48V
- ➤ Battery charging current: 50-50A;60-60A;80-80A;100-100A
- ➤ MPPT charging method
- ➤ PV high voltage input
- ➤ AC output power: 2000W;3000W;5000W
- ➤ UPower series
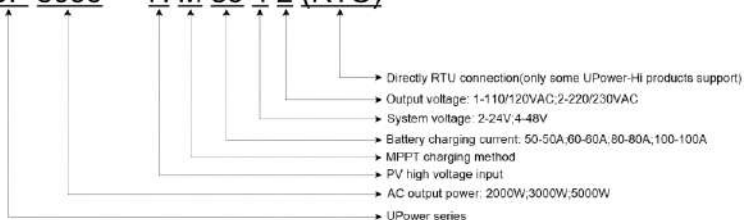
1.4 Connection diagram

- **No battery mode**

Inverter/charger
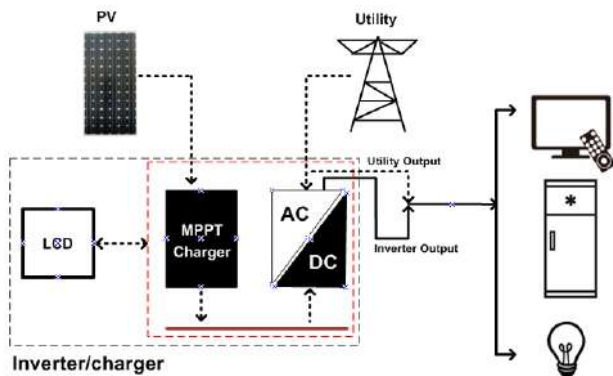
- **Battery mode**
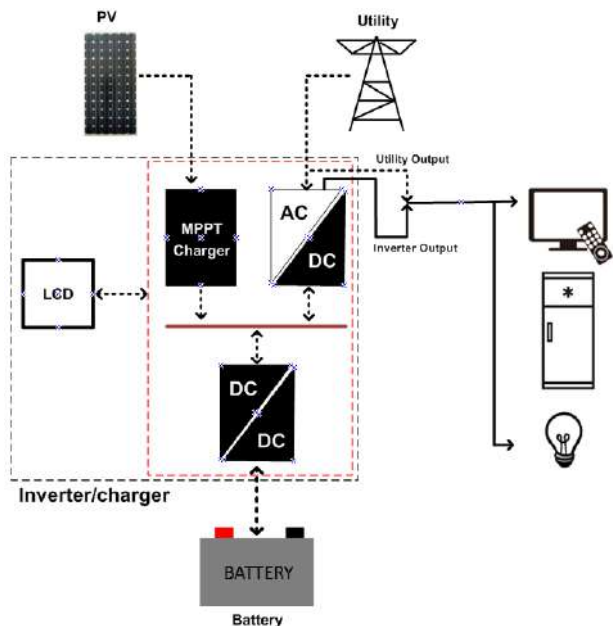
Battery

Supported battery types：AGM、GEL、FLD、LFP15/LFP16、LNCM14

- For different battery types, please confirm the relevant parameters before power on.
- No-battery mode and battery mode can set by setting item 0.

AC loads shall be determined according to the output power of the inverter/charger. The load exceeding the maximum output power may damage the inverter/charger.

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2 Installation Instructions

2.1 General installation notes

- Read all the installation instructions carefully in the manual before installation.

- Be very careful when installing the batteries. Please wear eye protection when installing the open-type lead-acid battery, and rinse with clean water in time for battery acid contact.

- Keep the battery away from any metal objects, which may cause a short circuit of the battery.

- Acid gas may be generated when the battery is charged. Ensure that the surrounding environment is well ventilated.

- The inverter/charger requires enough clearance above and below for proper air-flow. Do not install the inverter/charger and the lead-acid liquid battery in the same cabinet to avoid the batteries' acid gas from corroding the inverter/charger.

- Only charge the batteries within the control range of this inverter/charger.

- Loose power connections and corroded wires may result in high heat that can melt wire insulation, burn surrounding materials, or even cause a fire. Ensure tight connections and secure cables with clamps to prevent them from swaying while moving the inverter/charger.

- Select the system cables according to the current density of not more than $3.5A/mm^2$ (according to the National Electrical Code Article 690 NFPA70.)

- Avoid direct sunlight and rain infiltration when installing it outdoor.

- After turn off the power switch, there is still high voltage inside the inverter/charger. Do not open or touch the internal components and perform related operations after the capacitor's total discharge.

- Do not install the inverter/charger in a harsh environment such as humid, greasy, flammable, explosive, or dust accumulation.

- The DC input terminal is equipped with reverse polarity protection. The reverse connection of the DC input terminal will not cause fatal damage to the product. However, it is strongly recommended to connect the inverter/charger with the PV array and utility after normal running.

- Both utility input and AC output are of high voltage, do not touch the wiring connection to avoid electric shock.
- To prevent injury, do not touch the fan while it is working.

2.2 Before installation

2.2.1 Check the pack list

- Inverter/charger 1 pcs
- User manual 1ps
- Included accessories 1pcs(Details refer to the "Accessories list" file shipped with the inverter/charger.)

2.2.2 Prepare modules

1) Battery

• **Recommended wire size of the battery and the circuit breaker is as below.**

Model	Battery wire size	Circuit breaker	Ring terminal
UP2000-HM6022	20mm^2/4AWG	2P—125A	RNB38-8S
UP3000-HM5041	16mm^2/5AWG	2P—100A	RNB22-8
UP3000-HM5042	16mm^2/5AWG	2P—100A	RNB22-8
UP3000-HM10022	35mm^2/1AWG	2P—200A	RNB38-8S
UP5000-HM8042	35mm^2/1AWG	2P—200A	RNB38-8S

• **Making the battery connection wire**

Step1: Ring terminal 2pcs (included accessories).

Step2: Battery positive and negative connection wires 2 pcs(red +, black -), the wire length is determined according to the actual requirement of the customer.

Step3: Strip one end of the battery connection wire for about d mm (size d is determined according to the ring terminal).

Step4: Pass the exposed wire through the ring terminal, and secure the wire firmly with a wire clamp.

14
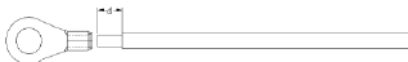
2) AC Load

• **Recommended wire size of the AC load and the circuit breaker is as below.**

Model	Load wire size	Circuit breaker	Torque
UP2000-HM6022	3.4mm^2/12AWG	2P—16A	1.2N.M
UP3000-HM5041	6mm^2/9AWG	2P—40A	1.2N.M
UP3000-HM5042	4mm^2/11AWG	2P—25A	1.2N.M
UP3000-HM10022	4mm^2/11AWG	2P—25A	1.2N.M
UP5000-HM8042	6mm^2/9AWG	2P—40A	1.2N.M

• **Making the connection wire of the AC load:**

Strip the AC load connection wires (3 pcs) for about 10 mm.

Symbols	Abbreviation	Name	Color
L	LINE	Live wire	Brown/black
N	Neutral	Neutral line	Blue
⏚	—	Ground line	Yellowish green

3) PV modules

• **Recommended wire size of the PV module and the circuit breaker is as below.**

Since the PV array's output current varies with the type, connection method, or sunlight angle, its minimum wire size can be calculated by the short circuit current(ISC). Please refer to the ISC value in the PV module's specifications. When the PV modules are connected in series, the total ISC is equal to any PV module's ISC. When the PV modules are connected in parallel, the total ISC is equal to all PV modules' ISC. Please refer to the table below:

Model	PV wire size	Circuit breaker
UP2000-HM6022	4mm^2/11AWG	2P—25A
UP3000-HM5041	6mm^2/9AWG	2P—40A
UP3000-HM5042	6mm^2/9AWG	2P—40A

| UP3000-HM10022 | 6mm^2/9AWG | 2P—40A |
| UP5000-HM8042 | 6mm^2/9AWG | 2P—40A |

- **Making the connection wire of the PV module:**

Step1: Each MC4 male terminal and female terminal 1pcs(included accessories)

Step2: PV module positive and negative connection wires 2 pcs(red +, black -), the wire length is determined according to the actual requirement of the customer.

Step3: Strip one end of the PV module positive wire for about 5mm, and press the exposed wire to the inner core of the MC4 male terminal, as shown below:

Step4: Tight press the copper wire and the MC4 male terminal's inner core with a plier, and ensure the connection is secure.

Step5: Unscrew the nut of the MC4 male terminal, insert the inner core into the MC4 terminal, and screw the nut.

Step6: Strip one end of the PV module negative wire for about 5mm, and press the exposed wire to the inner core of the MC4 female head, as shown below:

Step7: Tight press the copper wire and the MC4 female head's inner core with a plier, and ensure the connection is secure.

Step8: Unscrew the nut of the MC4 female terminal, insert the inner core into the MC4 terminal, and screw the nut.

4) Utility input

- **Recommended wire size of the utility input and the circuit breaker is as below.**

Model	Utility wire size	Circuit breaker	Torque
UP2000-HM6022	3.4mm^2/12AWG	2P—16A	1.2N.M
UP3000-HM5041	6mm^2/9AWG	2P—40A	1.2N.M
UP3000-HM5042	4mm^2/11AWG	2P—25A	1.2N.M
UP3000-HM10022	4mm^2/11AWG	2P—25A	1.2N.M
UP5000-HM8042	6mm^2/9AWG	2P—40A	1.2N.M

- **Making the connection cable of the utility input:**

Strip two connection wires of the utility input for about 10 mm.

Symbols	Abbreviation	Name	Color
L	LINE	Live wire	Brown/black
N	Neutral	Neutral line	Blue

2.3 Determine the installation position

Step1: Remove mounting plate 1 and mounting plate 2 behind the inverter/charger with a screwdriver.
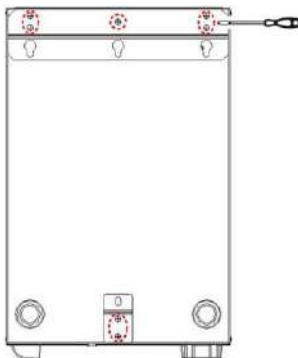
Step2: Mark the installation position with the mounting plate 1. The distance between the two mounting holes is 300mm.
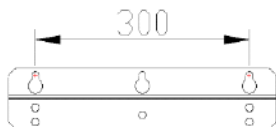
Step3: Rotate the direction of mounting plate 1 and mounting plate 2, and install them again.
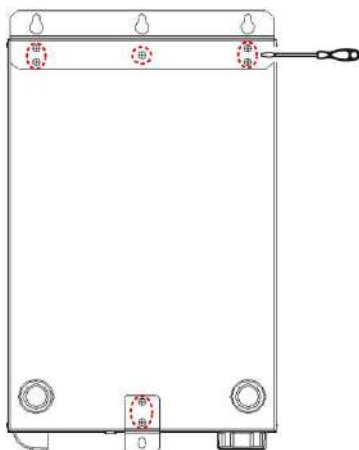
2.4 Install the inverter/charger

⚠️
- The inverter/charger can be fixed to the concrete and solid brick walls and cannot be fixed to the hollow brick wall.
- The inverter/charger requires at least 20cm of clearance right and left and 50cm of clearance above and below.

⚡ Risk of explosion! Never install the inverter/charger in a sealed enclose with flooded batteries! Do not install the inverter/charger in a confined area where the battery gas can accumulate.

Step1: Determine the installation location and heat-dissipation space. The inverter/charger requires at least 20cm of clearance right and left and 50cm

of clearance above and below.
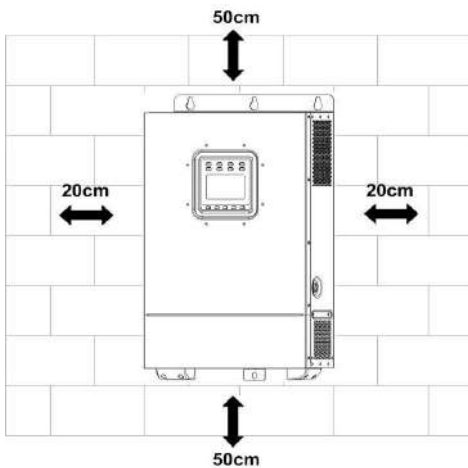
Step2: According to the installation position marked with the mounting plate 1, drill two M10 holes with an electric drill.

Step3: Insert the screws of the M8 bolts and the steel pipes into the two M10 holes.

Step4: Install the inverter/charger and determine the installation position of the M10 hole (located at the bottom of the inverter/charge).

Step5: Remove the inverter/charger and drill an M10 hole according to the position determined in **step4**.

Step6: Insert the screw of the M8 bolt and the steel pipe into the M10 hole.

Step7: Install the inverter/charger and secure the nuts with a sleeve.
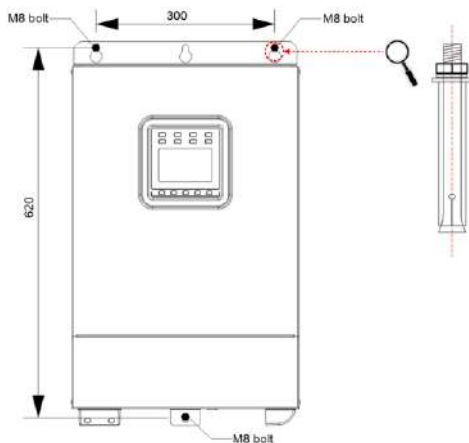
2.5 Wiring

1) Remove the terminal cover

Remove covers of the AC output /AC input/utility input terminal with a screwdriver, as shown below:
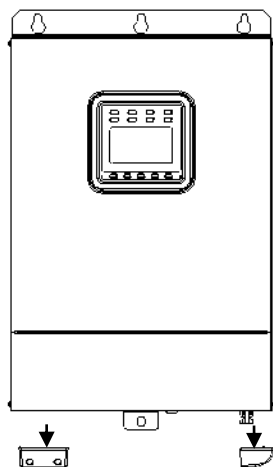
2) Remove the inverter/charger cover

Remove the screws beside the inverter/charger with a screwdriver, as shown below:
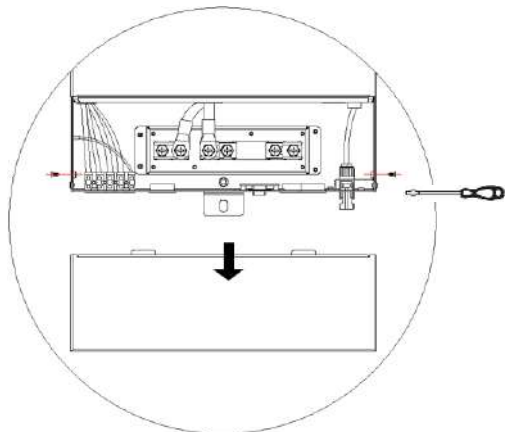
3) Connect the battery

⚠ • When wiring the battery, please do not close the circuit breaker and ensure that the leads of "+" and "-" poles are connected correctly.
• A circuit breaker which current is 1.25 to 2 times the rated current must be installed on the battery side with a distance from the battery not longer than 200mm.

⚡ A circuit breaker must be installed on the battery side. For selection, please refer to chapter "2.2.2 Prepare modules ".

• **Connection sequence of the battery**

Step1: Remove the screw of the inverter/charger positive terminal with a sleeve; the torque of which is 3.5N.M.

Step2: Connect the ring terminal of the battery connection wire to the inverter/charger's positive terminal.

Step3: Install the screw and secure it with the sleeve.

Step4: Connect and secure the negative terminal of the inverter/charger following the step1~step3.
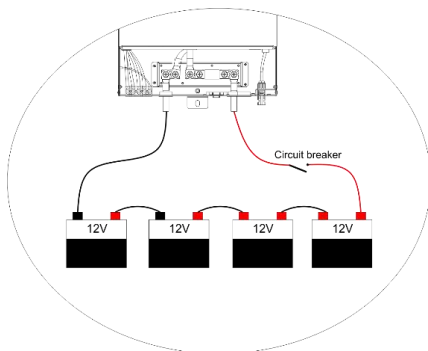
4) Connect the AC load

⚠️ • Risk of electric shock! When wiring the AC load, please do not close the circuit breaker and ensure that the leads of "+" and "-" poles are connected correctly.
• If utility input exists, the inverter/charger must be connected to the ground terminal. We will not assume any responsibility for the unnecessary danger when the ground terminal is not connected correctly.

Silk-screen	Abbreviation	Name	Color
L	LINE	Live wire	Brown/black
N	Neutral	Neutral line	Blue
⏚	—	Ground line	Yellowish-green
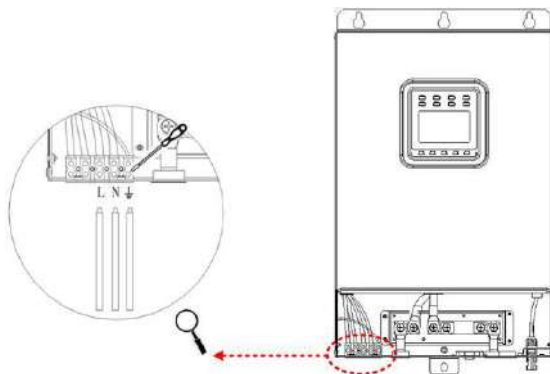
5) Connect the PV modules
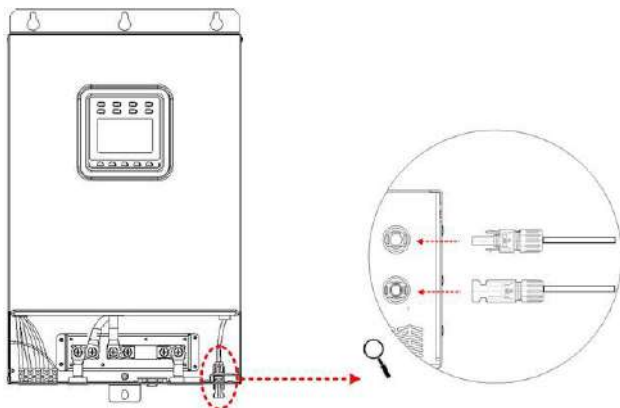
⚠ If the inverter/charger is to be used in an area with frequent lightning strikes, installing an external surge arrester is recommended.

⚡ Risk of electric shock! When wiring the PV modules, please do not close the circuit breaker and ensure that the leads of "+" and "-" poles are connected correctly.

6) Connect the utility input

⚡ Risk of electric shock! When wiring the utility input, please do not close the circuit breaker and ensure that the leads of "+" and "-" poles are connected correctly.

Silk-screen	Abbreviation	Name	Color
L	LINE	Live wire	Brown/black
N	Neutral	Neutral line	Blue
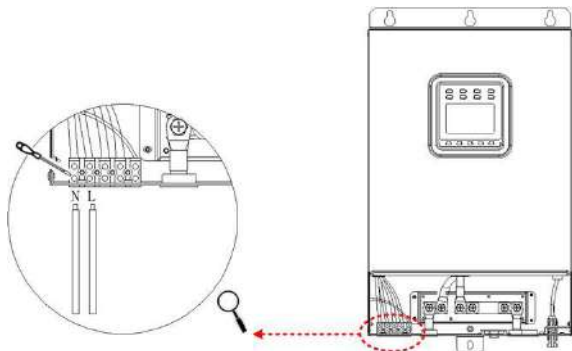
7) Connect accessories

A. RBVS interface

✧ **Function：**

This interface can be connected to the battery voltage sampling wire to detect the battery voltage accurately. The sampling distance is no longer than 20 meters.

✧ **Needs:**

3.81-2P terminal 1 pcs

Positive and negative(red+, black-) wire 1 pcs each (determine the length and wire size of the connecting wire according to the actual needs of the customer.)

✧ **Making the RBVS wire:**

One end of the positive and negative wire is connected to the 3.81-2P terminal. The other end is connected to the positive and negative terminals of the battery.

⚠ When connecting the RBVS wire, ensure the positive and negative poles (red +, black -).
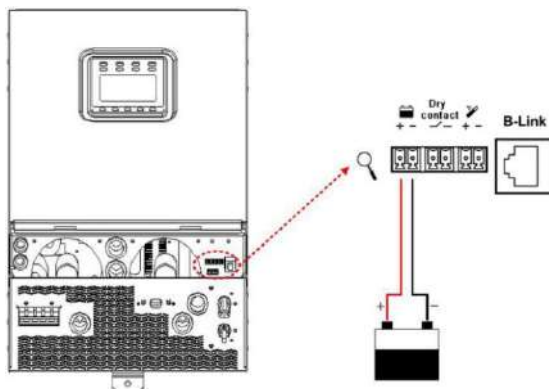
B. Dry contact interface

✧ **Function**：

The dry contact interface can turn on/off the generator and is connected parallel with the generator's switch.
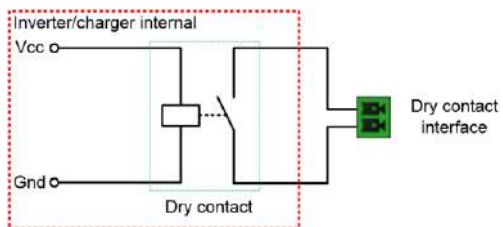
✧ **Working principle:**

When the battery voltage reaches the dry contact ON voltage(DON), the dry contact is connected, for its coil is energized. The dry contact can drive loads of no more than 125VAC /1A, 30VDC/1A. The dry contact connected voltage is 44.4V (adjustable), and the dry contact disconnected voltage is 48.0V (adjustable).

C. Connect the RTS interface

Category	Name	Model	Picture
Included accessory	External temperature sensor	RT-MF58R47K3.81A	

Optional accessory	Remote Temperature Sensor	RTS300R47K3.81A	

Suppose the remote temperature sensor is not connected to the controller. The default setting for battery charging or discharging temperature is 25 °C without temperature compensation.
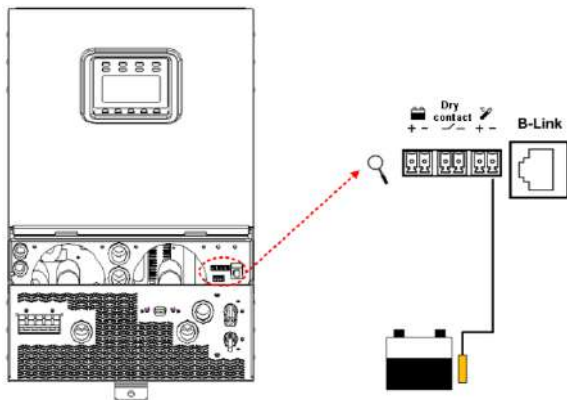
D. BMS-Link connection port（RJ45）
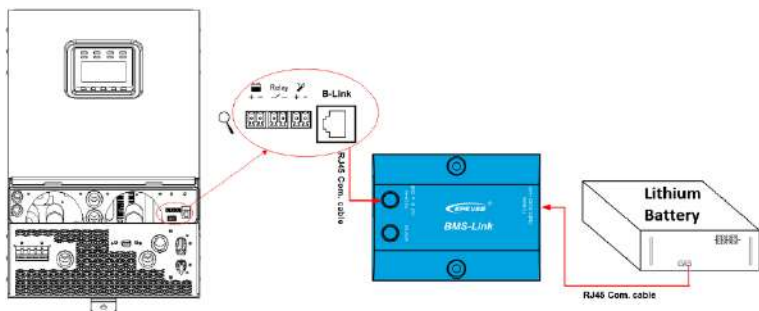
✦ **Function：**

Through a BMS-Link converter, different lithium battery manufacturers' BMS protocol can be converted into our company's standard BMS protocol. It realizes the communication between the inverter/charger and the BMS.

◇ **Needs:**

(Included)CC-RS485-RS485-350mm(Connect the inverter/charger to the BMS-Link converter)

(Optional)RS485 communication cable(Connect the lithium battery to the BMS-Link converter. Adjust the cable according to the lithium battery's BMS line sequence)

⚠ This connection port is only used to connect the BMS-Link converter. For details about the BMS-Link, please refer to *BMS-LINK Manual*.

E. RS485 interface (DB9 connector)
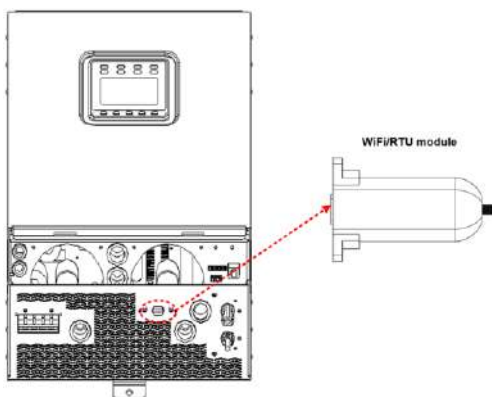
◇ **Function:**

For base UPower-Hi products, its DB9 interface provides 0.2A/5V power supply and can be connected to a WiFi module or PC.

For RTU-type UPower-Hi products, its DB9 interface provides 0.2A/12V power supply and can be connected to RTU, WiFi module, or PC.

8) Install the cover and secure the screws.

Utility

Pv array

Circuit breaker

Circuit breaker

Circuit breaker

Circuit breaker

AC load
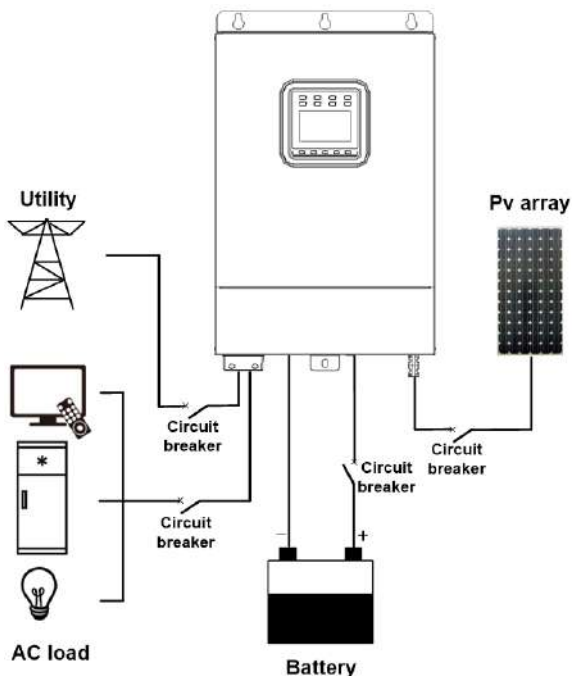
Battery

2.6 Operating the inverter/charger

1) Closing the circuit breaker of the battery side.
2) Turn the rocker switch on the side of the inverter/charger to the ON state. The inverter/charger will normally work when the indicator is ON solid.

Ensure that the battery connection is correct and the battery circuit breaker is turned on first. And then, close the PV array and utility circuit breakers after the inverter/charger running normally. We won't assume any responsibility for not following the operation.

---

3) Close the circuit breaker of the PV array.
4) Close the circuit breaker of the utility input.
5) After the AC output is normal, turn on the AC loads one by one. The

28

inverter/charger will normally work as per the set mode. Do not turn on all the loads simultaneously to avoid protection action due to a large transient impulse current.

• When supplying power for different AC loads, it is recommended to turn on the load with a large impulse current. And then turn on the load with a smaller impulse current after the load output is stable.

• If the inverter/charger is not operating correctly or the LCD or the indicator shows an abnormality, please refer to "Troubleshooting" or contact us.

----

3 Interface

3.1 Indicator
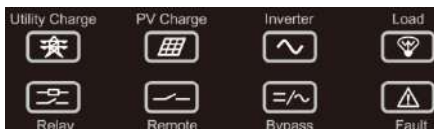
Indicator	Color	Status	Definition
Utility Charge	Green	Off	No utility input
		On solid	Utility connected, but not charging
		Slowly flashing (0.5Hz)	Utility is charging
		Fast flashing (2.5Hz)	Utility charging fault
PV Charge	Green	Off	No PV input
		On solid	PV connected, but not charging
		Slowly flashing (0.5Hz)	PV is charging
		Fast flashing (2.5Hz)	PV charging fault
Inverter	Green	Off	Inverter is off
		On solid	Inverter standby or bypass
		Slowly flashing (0.5Hz)	Inverter supplies power
		Fast flashing (2.5Hz)	Inverter fault
Load	Green	Off	Load off
		On solid	Load on
Relay	Green	Off	Relay disconnected
		On solid	Relay connected
Remote	Green	On solid	Remote control load on by cloud platform or phone APP
		Slowly flashing (0.5Hz)	Remote control load off by cloud platform or phone APP
		Off	No remote control
Bypass	Green	Off	Inverter supplies power
		Slowly flashing (0.5Hz)	Utility supplies power
Fault	Red	Off	Device normal
		On solid	Device fault

3.2 Button

Button	Operation	Instruction
ESC	Click(<50ms)	Exit the current interface
	Long-press(>2.5s)	Clear the faults
UP DOWN /	Click(<50ms)	1. Browse/Setting Interface: "UP" for page up; "Down" for page down 2. Modify parameter values: "UP" to increase the value; "DOWN" to decrease the value
SET/ENTER	Click(<50ms)	1. Switch the page on the real-time monitoring interface 2. Confirm settings
	Long-press(>2.5s)	1. Switch between "Real-time monitoring interface," "Settings interface," "Parameters interface." 2.Confirm settings
AC OUT	Long-press(>2.5s)	Switch on/off the AC output

3.3 LCD

- **Symbol definition**

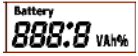| Symbol	Definition	Symbol	Definition
	Utility connected and charging		PV connected and charging
	1. Utility disconnected 2. Utility connected, but no charge		1. PV disconnected 2. PV connected, but the voltage is low
	Load ON		Load OFF
	Battery capacity[①] lower than 15%[①]		Battery capacity[①]15%~40%
	Battery capacity[①] 40%~60%		Battery capacity[①] 60%~80%
	Battery capacity[①] 80%~100%	BMS	Symbol ON: Battery with BMS Symbol OFF: Battery without BMS **Attention：Please follow the BMS control logic to set parameters when the battery with BMS.**
100% 25%	Load power 8~25%(one cell)	100% 25%	Load power 25~50%((two cells))
100% 25%	Load power 50~75%(three cells)	100% 25%	Load power 75~100%(four cells)

① **After the inverter/charger is powered on for the first time, the battery capacity displayed on the LCD may be inaccurate. To display the available battery capacity accurately, the below process of self-calibration and self-learning is necessary.**

● **When the battery voltage reaches the low voltage disconnect voltage or reaches the float charging voltage, the inverter/charger calibrates the battery capacity for the first time.**

● **When the battery goes from the over-discharged state to the fully-charged state, the inverter/charger will calibrate the battery capacity again.**

⚠️ When the connected lithium battery (with BMS) is equipped with a battery capacity display, the lithium battery capacity will be displayed as per the BMS.

• **Interface Definition**

Item	Settings	Content
INPUT **Solar Priority**	INPUT	Solar priority Utility & solar Solar
OUTPUT **Inverter Priority**	OUTPUT	Utility priority Inverter priority
Load **888.8** VAHz kWhSM	Load	AC output voltage AC output current AC output power AC output frequency
Battery **888.8** VAh%	Battery	Battery voltage Max. charging current(PV charging current+ utility charging current) Battery temperature Battery SOC
Utility PV **888.8** VA kWh	PV	PV input voltage PV input current PV input power PV input capacity
	Utility	Utility input voltage Utility charging input current Utility charging input power Utility input capacity
AGM GEL FLD LFP LNCM USER	Battery Type	AGM GEL FLD LFP15/LFP16 LNCM14 AGM/GEL/FLD/LFP/LNCM+USER

3.4 Operating mode

1. Abbreviation

Abbreviation	Illustration
P_{PV}	PV power
P_{LOAD}	Load power
V_{BAT}	Battery voltage
LVR	Low voltage reconnect voltage
LVD	Low voltage disconnect voltage
AOF	Auxiliary module OFF voltage
AON	Auxiliary module ON voltage
MCC	Max charging current

2. Battery mode

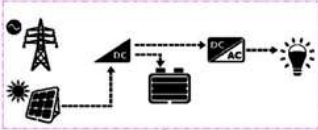|		
INPUT	Solar	Only solar energy can charge the battery, no matter utility is available or not.
	Solar Priority	When PV power is sufficient, PV charges the battery. When the battery voltage is lower than AON, the utility charges the battery as a supplement; when the battery voltage is higher than AOF, the utility stops charging the battery. **Note: AOF and AON setting refers to Item 17/18 on the Advanced interface for engineers.**
	Utility & Solar	PV and utility charge the battery at the same time. When PV power is sufficient, the PV power is the primary source. **Note: After selecting this working mode, the output mode is not controlled freely, though it can be set. Details refer to the below instructions.**
OUTPUT	Inverter Priority	When PV power is sufficient (namely, extra energy exists except charging the battery), PV supplies the load as a priority. When PV power is insufficient, the battery supplies the load as a supplement. When the battery voltage is lower than LVD, the utility supplies the load as a supplement. **Note: LVD and LVR settings refer to Item 7 on the Standard interface for common users.**

		Utility supplies the load as a priority.
	Utility Priority	When the utility is abnormal, the PV supplies the load as a supplement. When PV power is insufficient, the battery supplies the load as a supplement.

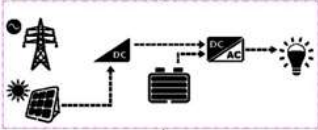**1) Input source: <u>Solar</u>** (only solar energy charges the battery)
   Output source: <u>Inverter Priority</u>
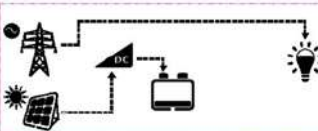
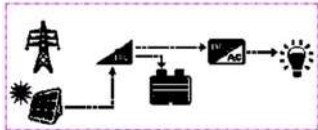| ① **Both PV and utility are available** |
| --- |
| When PV power is higher than load power, it charges the battery and supplies extra power to the load.
 |
| When PV power is lower than or equal to load power, PV stops charging the battery. It supplies the load together with the battery.
 |
| When the battery voltage goes lower than or equal to the LVD point, the utility supplies the load, and PV charges the battery.
 |

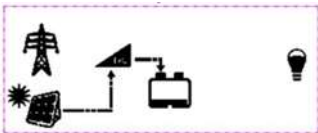| ② **PV power is available, but the utility is not available** |
| --- |
| When PV power is higher than load power, it charges the battery and supplies extra power to the load.
 |

When PV power is lower than or equal to load power, PV stops charging the battery. It supplies the load together with the battery.
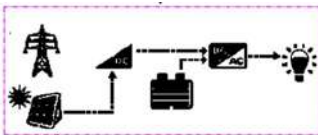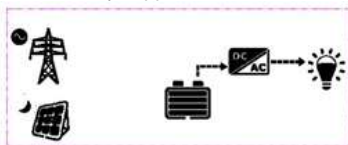

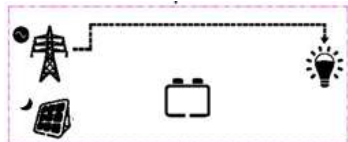When the battery voltage goes lower than or equal to the LVD point, only PV charges the battery.

③ **PV power is not available, and the utility is available.**
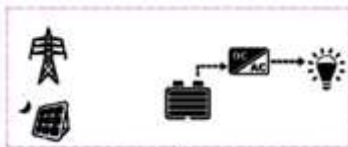
The battery supplies the load alone.

When the battery voltage goes lower than or equal to the LVD point, only utility supplies the load.

④ **Both PV power and the utility are not available.**

Before the battery voltage drops to the LVD point, the battery supplies the load.
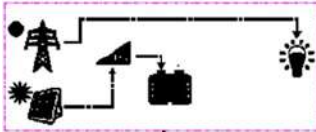
2) Input source: Solar (only solar energy charges the battery)
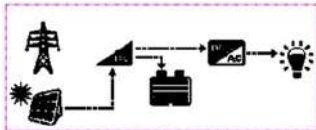   **Output source: <u>Utility Priority</u>**

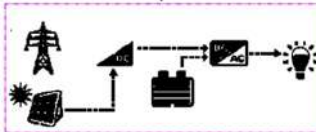| ① **Both PV and utility are available** |
|---|
| Utility supplies the load, and PV charges the battery. |

② **PV power is available, but the utility is not available**
When PV power is higher than load power, it charges the battery and supplies extra power to the load.
When PV power is lower than or equal to load power, PV stops charging the battery. It supplies the load together with the battery.
When the battery voltage goes lower than or equal to the LVD point, only PV charges the battery.

③ **PV power is not available, and the utility is available.**
Utility supplies the load.

④ **Both PV power and the utility are not available.**

Before the battery voltage drops to the LVD point, the battery supplies the load.

3)   **Input source: <u>Solar Priority</u>**

         Output source: <u>Inverter Priority</u>

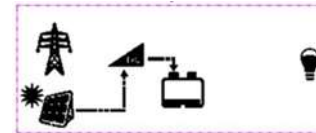① **Both PV and utility are available**

When PV power is higher than load power, it charges the battery and supplies extra power to the load.

When PV power is lower than or equal to load power, PV stops charging the battery. It supplies the load together with the battery.

When the battery voltage goes lower than or equal to AON and has not been charged to AOF, the below interfaces show different conditions.

- When PV power is lower than or equal to MCC* V_{BAT}, the utility supplies the load alone and charges the battery together with the PV.

- When PV power is higher than MCC* V_{BAT}, PV charges the battery alone and supplies the load together with the utility.

---

② PV power is available, but the utility is not available

When PV power is higher than load power, it charges the battery and supplies extra power to the load.

When PV power is lower than or equal to load power, PV stops charging the battery. It supplies the load together with the battery.

When the battery voltage goes lower than or equal to the LVD point, only PV charges the battery.
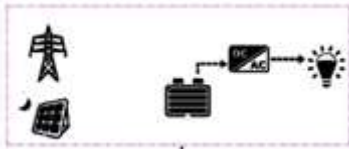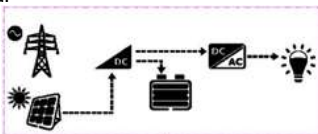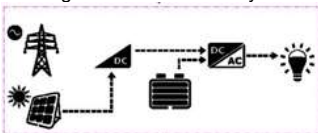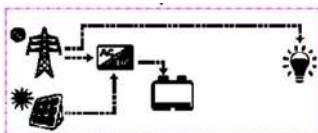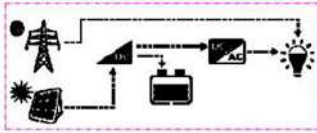

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③ PV power is not available, and the utility is available.

The battery supplies the load alone.

The battery voltage goes lower than or equal to AON. Simultaneously, it has not been charged to AOF. The utility supplies the load and charges the battery.

---

④ Both PV power and the utility are not available.

Before the battery voltage drops to the LVD point, the battery supplies the load.

---

4) Input source: <u>Solar Priority</u>

    Output source: <u>Utility Priority</u>

---

① Both PV and utility are available

PV charges the battery, and the utility supplies the load.
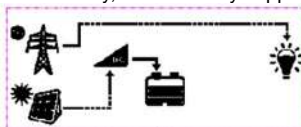
When the battery voltage goes lower than or equal to AON and has not been charged to AOF, the below interfaces show according to different conditions.

- When PV power is lower than or equal to MCC* V_{BAT}, the utility supplies the load alone and charges the battery together with the PV.
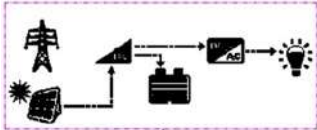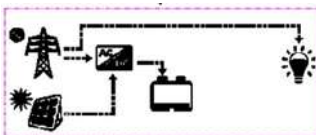

- When PV power is higher than MCC* V_{BAT}, the PV charges the battery alone and supplies the load together with the utility.
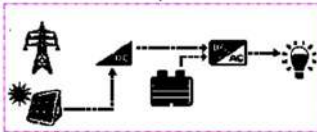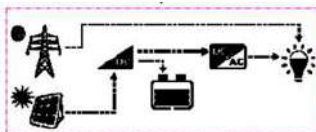
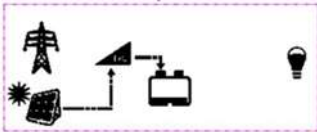**② PV power is available, but the utility is not available**

When PV power is higher than load power, it charges the battery and supplies extra power to the load.
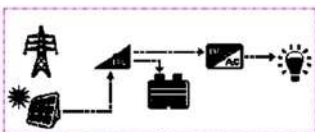
When PV power is lower than or equal to load power, PV stops charging the battery, and it supplies the load together with the battery.
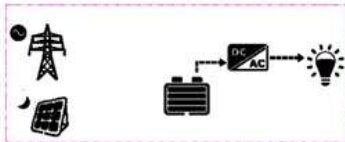

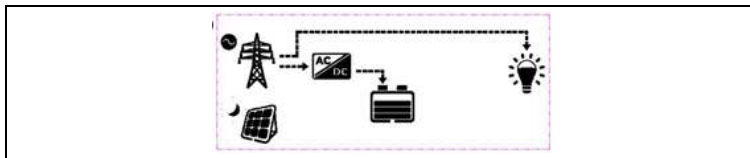When the battery voltage goes lower than or equal to the LVD point, only PV charges the battery.

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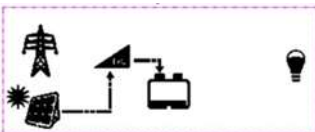
③ PV power is not available, and the utility is available.
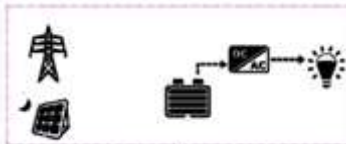
The utility supplies the load alone.

The battery voltage goes lower than or equal to AON. Simultaneously, it has not been charged to AOF. The utility supplies the load and charges the battery.

④ **Both PV power and the utility are not available.**
Before the battery voltage drops to the LVD point, the battery supplies the load.
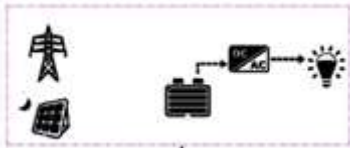
5) Input source: <u>Solar and PV charge the battery</u>

Output source: Unprogrammable

① **Both PV and utility are available**
When PV power is lower than or equal to MCC* V_{BAT}, the utility supplies the load alone and charges the battery together with the PV. When PV power is higher than MCC* V_{BAT}, the PV charges the battery alone and supplies the load together with the utility.

② **PV power is available, but the utility is not available**
When PV power is higher than load power, it charges the battery and supplies extra power to the load. When PV power is lower than or equal to load power, PV stops charging the battery. It supplies the load together with the battery.

When the battery voltage goes lower than or equal to the LVD point, only PV charges the battery.

③ **PV power is not available, and the utility is available.**

Utility supplies the load and charges the battery.

④ **Both PV power and the utility are not available.**

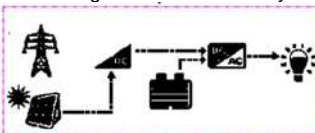Before the battery voltage drops to the LVD point, the battery supplies the load.

3. No battery mode

PV supplies the load when the PV input voltage is 80V for UP3000-HM5042 and 120V for UP5000-HM8042.

	PV supplies the load together with the utility.
① **Both PV and utility are available**	

②**PV power is available, but the utility is not available**	The PV supplies the load alone.
③ **PV power is not available, and the utility is available.**	The utility supplies the load alone.
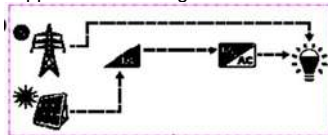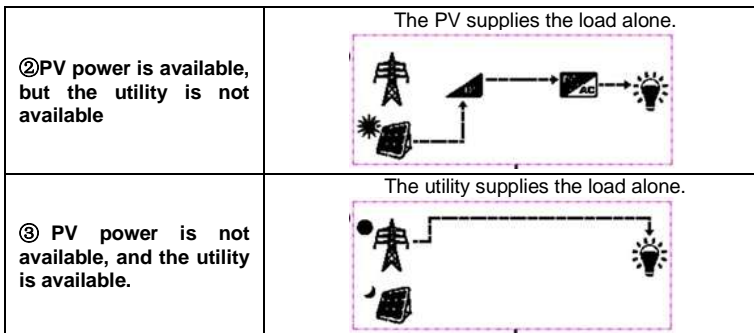
4. The PV open-circuit voltage V_S Max. PV input power curve as below:
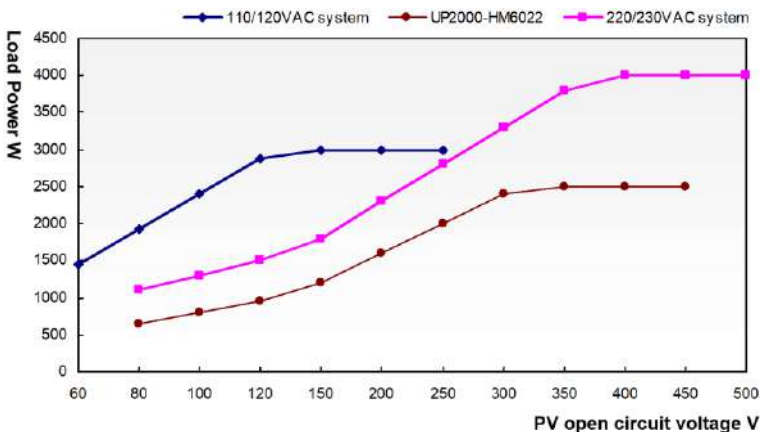
Model	Min. PV open-circuit voltage	Max. PV open-circuit voltage	Max. PV input power
UP2000-HM6022	80V	450V(At minimum operating environment temperature) 395V(25℃)	2500W
UP3000-HM5041	60V	250V(At minimum operating environment temperature) 220V(25℃)	3000W
UP3000-HM5042	80V	450V(At minimum operating	4000W

		environment temperature) 395V(25℃)	
UP3000-HM10022	80V	450V(At minimum operating environment temperature) 395V(25℃)	4000W
UP5000-HM8042	120V	500V(At minimum operating environment temperature) 440V(25℃)	4000W

Note: For UP3000-HM5042, UP3000-HM10022, and UP5000-HM8042, parameters vary with the "*220/230VAC system*" curve. However, the min. PV open-circuit voltage and the max. PV open-circuit voltage is different.

3.5 Settings
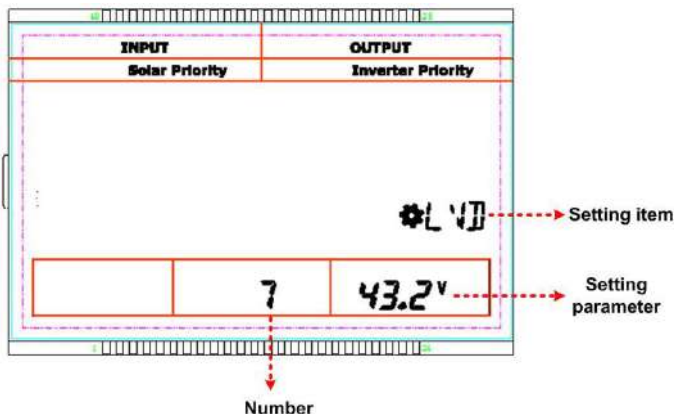
1) Standard interface for common users

Operations：

Step1： In the real-time interface, long-press the SET/ENTER button to enter the standard interface.

Step2： Press the UP/DOWN button to select the setting item.
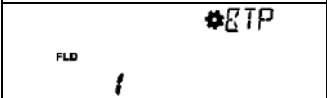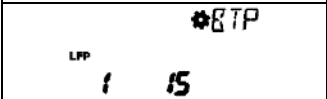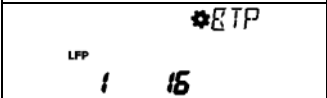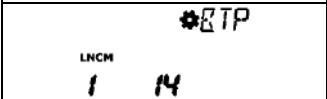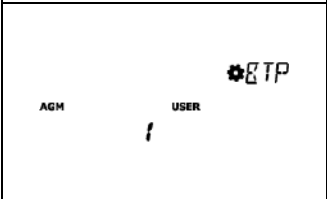
Step3： Long-press the SET/ENTER button to enter the parameter setting interface.

Step4： Press the UP/DOWN button to change the parameters.

Step5：Press the SET/ENTER button to confirm.

Step6：Press the ESC button to exit.

Setting items：

NO.	Instruction	Setting	
0	No battery mode or battery mode	✿BTS 0　YES	Battery mode(**Default**)
		✿BTS 0　NO	No battery mode
1	Battery type	✿BTP AGM 1	AGM(**Default**)
		✿BTP GEL 1	GEL
		✿BTP FLD 1	FLD
		✿BTP LFP 1　15	LFP15
		✿BTP LFP 1　16	LFP16
		✿BTP LNCM 1　14	LNCM14
		✿BTP AGM　　　USER 1	AGM/GEL/FLD/LFP/LNCM+USER **Important: User types can be combined with different battery types and set corresponding parameters.**

46

2	Charging mode	INPUT **Solar Priority** ✿*CSP* *2*	Solar priority**(Default)**
		INPUT **Utility & Solar** ✿*CSP* *2*	Utility & solar
		INPUT **Solar** ✿*CSP* *2*	Solar
3	Output mode	OUTPUT **Utility Priority** ✿*OSP* *3*	Utility priority**(Default)**
		OUTPUT **Inverter Priority** ✿*OSP* *3*	Inverter priority
4	Temperature unit	✿*TMU* *4 C*	℃**(Default)**
		✿*TMU* *4 F*	℉
5	LCD backlight time	✿*BLT* *5 30.0* s	30S**(Default)**
		✿*BLT* *5 60.0* s	60S
		✿*BLT* *5 100.0* s	100S(on solid)
6	Buzzer alarm	✿*B.15* *6 ON*	ON**(Default)**

	switch	✿8.15 6 OFF	OFF
7	Low voltage disconnect voltage	✿L VD AGM 7 43.2ᵛ	User define:43.2~64.0V Step size: long-press for 1V，short-press for 0.1V
		AGM**(Default)**/GEL/FLD: 43.2V LFP15:47.8V LFP16:51.0V LCNM14:43.4V	
8	Low voltage reconnect voltage	✿L VR AGM 8 50.0ᵛ	User define:43.2~64.0V Step size: long-press for 1V，short-press for 0.1V
		AGM**(Default)**/GEL/FLD: 50.0V LFP15: 48.8V LFP16: 52.0V LCNM14: 49.0V	

⚠️ When the output mode is inverter priority, and the battery voltage is lower than the low voltage disconnect voltage (configurable), the utility will supply the load.

2) **Advanced interface for engineers**

Operations:

Step1: In the real-time interface, long-press the UP+DOWN button to enter the advanced interface.

Step2: Press the UP/DOWN button to select the setting item.

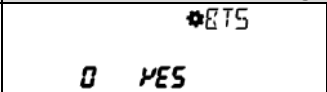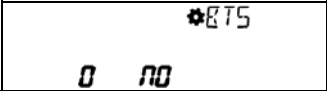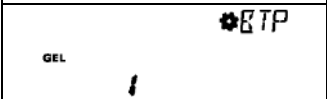**Step3:** Long-press the SET/ENTER button to enter the parameter configuring the interface.

Step4： Press the UP/DOWN button to modify the parameters.

Step5： Press the SET/ENTER button to confirm.

Step6： Press the ESC button to exit.

Setting items：
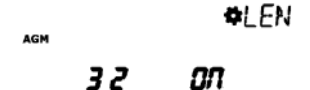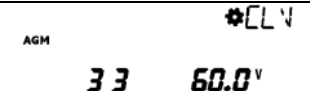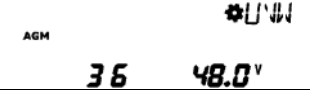
NO.	Instruction	Setting	
9	Boost charging time	AGM ❈*BCT* 9 30 ᴹ	30M
		AGM ❈*BCT* 9 60 ᴹ	60M
		AGM ❈*BCT* 9 120 ᴹ	120M**(Default)**
		AGM ❈*BCT* 9 180 ᴹ	180M
10	Equalize charging time	AGM ❈*ECT* 10 30 ᴹ	30M
		AGM ❈*ECT* 10 60 ᴹ	60M
		AGM ❈*ECT* 10 120 ᴹ	120M**(Default)**
		AGM ❈*ECT* 10 180 ᴹ	180M
11	Equalize charging voltage	AGM ❈*ECV* 11 58.4ᵛ	It cannot be set, which changes depending on the boost charging voltage.
		AGM**(Default)**:58.4V GEL: -- FLD:59.2V LFP15:53.0V LFP16:56.5V LCNM14:58.3V	
12	Boost charging	AGM ❈*BCV* 12 57.6ᵛ	User define:43.2~64.0V Step size: long-press

49
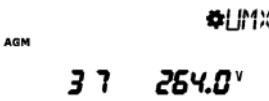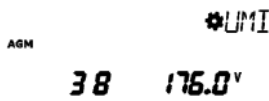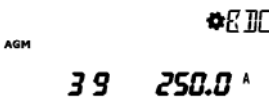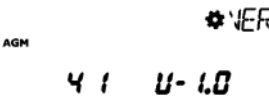
	voltage	AGM**(Default):**57.6V GEL:56.8V FLD:58.4V LFP15:53.0V LFP16:56.5V LCNM14:58.3V	for 1V，short-press for 0.1V
13	Boost voltage reconnect voltage	✿8 VR AGM **13 52.8**ᵛ AGM(**Default**)/GEL/FLD: 52.8V LFP15:49.5V LFP16:52.8V LCNM14:56.5V	User define:43.2~64.0V Step size: long-press for 1V，short-press for 0.1V
14	Float charging voltage	✿FCV AGM **14 55.2**ᵛ AGM(**Default**)/GEL/FLD: 55.2V LFP15:51.0V LFP16:54.4V LCNM14:56.9V	User define:43.2~64.0V Step size: long-press for 1V，short-press for 0.1V
15	Over voltage reconnect voltage	✿0 VR AGM **15 60.0**ᵛ AGM(**Default**)/GEL/FLD: 60.0V LFP15:53.5V LFP16:57.0V LCNM14:59.3V	User define:43.2~64.0V Step size: long-press for 1V, short-press for 0.1V
16	Over voltage disconnect voltage	✿0 VD AGM **16 64.0**ᵛ AGM(**Default**)/GEL/FLD: 64.0V LFP15:54.5V LFP16:58.0V LCNM14:63.0V	User define:43.2~64.0V Step size: long-press for 1V，short-press for 0.1V

17	Auxiliary module OFF voltage	✿*AOF* AGM *17* *56.0*ᵛ	User define:43.2~64.0V Step size: long-press for 1V，short-press for 0.1V
18	Auxiliary module ON voltage	✿*AON* AGM *18* *48.0*ᵛ	**NOTE: The difference between AOF and AON should be larger than or equal to 1V, or else the setting cannot be saved.**
19	Dry contact ON voltage	✿*DON* AGM *19* *44.4*ᵛ	User define:43.2~64.0V Step size: long-press for 1V，short-press for 0.1V
20	Dry contact OFF voltage	✿*DOF* AGM *20* *48.0*ᵛ	User define:43.2~64.0V Step size: long-press for 1V，short-press for 0.1V
21	Maximum charging current	✿*MCC* AGM *21* *80.0*ᴬ	UP5000-HM8042: 50A**(Default)** User define: 5~80A UP3000-HM5042: 15A**(Default)** User define: 5~50A Step size: long-press for 50A，short-press for 5A
22	Max. utility charging current	✿*MUC* AGM *22* *60.0*ᴬ	UP5000-HM8042: 60A**(Default)** User define: 60A~2A UP3000-HM5042:

				40A**(Default)**
				User define:
				40A~2A
				Step size: long-press for 10A，short-press for 1A
24	Clear fault	AGM	✿CFA 24 OFF	OFF**(Default)**
		AGM	✿CFA 24 ON	ON
25	Clear the PV accumulated energy	AGM	✿9CL 25 OFF	OFF**(Default)**
		AGM	✿9CL 25 ON	ON
26	Battery capacity	AGM	✿TBC 26 100 0 Ah	100AH**(Default)** User define:1~4000AH Step size: Below 200AH: long-press for 10A，short-press for 1A Above 200AH: long-press for 50A，short-press for 5A **CAUTION: To accurately display the battery capacity, the customer needs to set this item according to the actual battery capacity.**

27	Temperature compensate coefficient	✿TCC AGM 27　3	3**(Default)** 0(lithium battery) 0~9(Non-lithium battery) Step size is 1
28	Low temperature prohibits charge temperature	✿TLC AGM 28　0C	0℃**(Default)** User define:-40~0℃ Step size: 5℃
29	Low temperature prohibits discharge temperature	✿TLL AGM 29　0C	0℃**(Default)** User define:-40~0℃ Step size: 5℃
30	Output voltage level	✿VPT AGM 30　110.0ᵛ	110VAC**(Default** for devices of 100V output voltage**)**
		✿VPT AGM 30　120.0ᵛ	120VAC
		✿VPT AGM 30　220.0ᵛ	220VAC(**Default** for devices of 200V output voltage)
		✿VPT AGM 30　230.0ᵛ	230VAC
31	Output frequency (If detecting the utility input, the output frequency is switched to the utility frequency	✿FRE AGM 31　50.0 ㎐	50Hz**(Default)**
		✿FRE AGM 31　60.0 ㎐	60Hz

	automatically.)		
32	Lithium battery protection enable(stop charging and discharging the lithium battery when the temperature is too low)	**⚙LEN** AGM *32* *OFF*	OFF**(Default)**
		⚙LEN AGM *32* *ON*	ON (**Note: After connecting to the BMS successfully, it will be ON status automatically.**)
33	Charging limit voltage	**⚙CL V** AGM *33* *60.0*ᵛ AGM**(Default)**/GEL/FLD: 60.0V LFP15: 53.5V LFP16:57.0V LCNM14:58.8V	User define:43.2~64.0V Step size: long-press for 1V，short-press for 0.1V
35	Under voltage warning reconnect voltage	**⚙UVR** AGM *35* *48.8*ᵛ AGM**(Default)**/GEL/FLD: 48.8V LFP15:48.0V LFP16:51.2V LCNM14:56.9V	User define:43.2~64.0V Step size: long-press for 1V，short-press for 0.1V
36	Under voltage warning voltage	**⚙UVW** AGM *36* *48.0*ᵛ AGM**(Default)**/GEL/FLD: 48.0V LFP15:45.0V LFP16:48.0V LCNM14:49.0V	User define:43.2~64.0V Step size: long-press for 1V，short-press for 0.1V

37	Utility over voltage disconnection voltage	✿UMX AGM **37** **264.0**ᵛ	264.0V**(Default)** User define: 220VAC~290VAC Step size: long-press for 10V，short-press for 1V
38	Utility low voltage disconnection voltage	✿UMI AGM **38** **176.0**ᵛ	176.0V**(Default)** User define: 90VAC~190VAC Step size: long-press for 10V，short-press for 1V
39	Battery discharge current limit **Refer to 3.7 for details.**	✿BDC AGM **39** **250.0**ᴬ	UP5000-HM8042: 250A**(Default)** User define: 10~250A UP3000-HM5042: 150A**(Default)** User define: 10~250A Step size: Long-press for 10A，short-press for 1A
40	lithium battery protocol type	✿PRO AGM **40** **1**	1**(Default)** User Define:1~10 NOTE: Refer to the (3) Lithium battery BMS Interface of chap 1
41	Software version	✿VER AGM **41** **U- 1.0**	U-1.0**(Default)** It cannot be modified. NOTE: Detail version refers to the actual display.

3.6 Battery voltage customized logic.

For the above items7-16 and 33-36, please follow the below rules strictly.

1) **The following rules must be followed when modifying the parameter values in the user for a Lead-acid battery.**

A. Over Voltage Disconnect Voltage ≥ Over Voltage Reconnect Voltage+1V

B. Over Voltage Disconnect Voltage > Charging Limit Voltage ≥ Equalize Charging Voltage ≥ Boost Charging Voltage ≥ Float Charging Voltage > Boost Reconnect Charging Voltage.

C. Low Voltage Reconnect Voltage ≥ Low Voltage Disconnect Voltage+1V

D. Low Voltage Reconnect Voltage > Low Voltage Disconnect Voltage ≥ Discharging Limit Voltage(42.4V).

E. Under Voltage Warning Reconnect Voltage-1V ≥ Under Voltage Warning Voltage ≥ Discharging Limit Voltage(42.4V).

F. Boost Reconnect Charging voltage > Low Voltage Disconnect Voltage.

2) **The following rules must be followed when modifying the parameter values in the user for a lithium battery.**

A. Over Voltage Disconnect Voltage ≥ Over Voltage Reconnect Voltage+1V

B. Over Voltage Disconnect Voltage>Over Voltage Reconnect Voltage＝Charging Limit Voltage ≥ Equalize Charging Voltage＝Boost Charging Voltage ≥ Float Charging Voltage>Boost Reconnect Charging Voltage;

C. Low Voltage Reconnect Voltage ≥ Low Voltage Disconnect Voltage+1V

D. Low Voltage Reconnect Voltage>Low Voltage Disconnect Voltage ≥ Discharging Limit Voltage(42.4V);

E. Under Voltage Warning Reconnect Voltage-1V ≥Under Voltage Warning Voltage≥ Discharging Limit Voltage(42.4V);

F. Boost Reconnect Charging Voltage> Low Voltage Reconnect Voltage;

⚠ The lithium battery's voltage parameters must be set according to the voltage parameters of BMS.

3.7 Battery discharge current limit

The function is suitable for the current limiting requirements of lithium batteries.

Abbreviation：

V_{BAT}	Battery voltage
V_{OUT}	Inverter output voltage
I_{BAT}	Actual battery current
UMI	Utility low voltage disconnection voltage
BDC	Battery discharge current limit value(Setting value)
BDC--MAX	Max. Battery discharge current limit value

V—I curve：
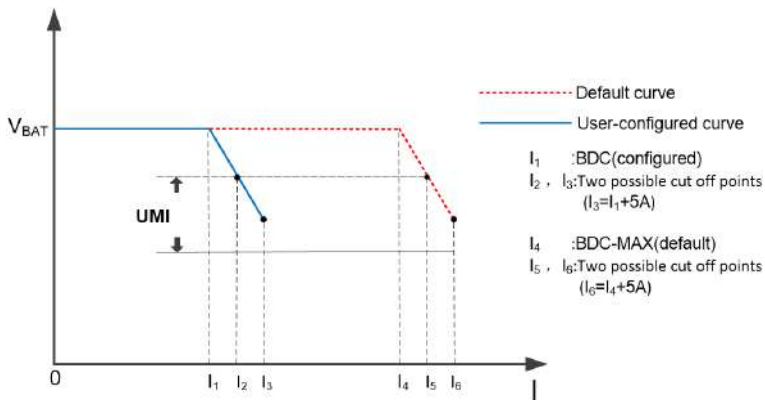
4 Protections

No.	Protection	Instruction
1	PV limit current	When the charging current of the PV array exceeds its rated current, it will be charged at the rated current. **NOTE: When the charging current exceeds the PV array's rated current, ensure the PV open-circuit voltage no exceed the "maximum PV open-circuit voltage." Otherwise, the inverter/charger may be damaged.**
2	PV reverse polarity	Fully protect against PV reverse polarity, correct the wire connection to resume the regular operation.
3	Night reverse charging	Prevent the battery from discharging through the PV module at night.
4	Utility input over voltage	When the utility voltage exceeds 264V, it will stop utility charging/discharging.
5	Utility input under voltage	When the utility voltage is less than 176V, it will stop utility charging/discharging.
6	Utility input over current	Utility input current higher than a specified value, the device will go into protection mode automatically. Press the over current protection device to resume working when the utility input current decreases to the expected value.
7	Battery reverse polarity	When the PV array and utility are not connected with the inverter/charger, reverse battery polarity will not damage the inverter/charger. It will resume normal running after the mis-wiring is corrected.
8	Battery over voltage	When the battery voltage reaches the Over Voltage Disconnect Voltage point, the inverter/charger will stop charging the battery to prevent battery damage due to over charged.
9	Battery over discharge	When the battery voltage reaches the Low Voltage Disconnect Voltage point, the inverter/charger will automatically stop discharging the battery to prevent battery damage due to over discharge.

10	Load output short circuit	When a short-circuit occurs at the load output terminal, the output will be turned off immediately. The output will then be automatically restored after a delay (the first time delay for 5s, the second time delay for 10s, the third time delay for 15s). If the short-circuit remains after three times delay, clear the fault and then restart the inverter/charger to resume work.		
11	Overload	Times of overload	1.3	1.5
		Continuance	10S	5S
		Recover three times	The first time delay for 5s, the second time delay for 10s, the third time delay for 15s	
12	Inverter/charger overheating	The inverter/charger will stop charging/discharging when the internal temperature is too high and will resume charging/discharging when the temperature is recovered to normal.		

5 Troubleshooting

5.1 Error codes

Code	Fault	battery frame blink	Indicator	Buzzer	Fault Indicator
BLV	Battery low voltage	Flashing	--	--	--
BOV	Battery over voltage	Flashing	--	--	--
BOD	Battery over discharge	Flashing	--	--	--
COV	Cell over voltage	Flashing	--	--	--
CLV	Cell low voltage	Flashing	--	--	--
CLT	Cell low temperature	Flashing	--	--	--
COT	Cell over temperature	Flashing	--	--	--
BMS	Other faults of the battery management system	Flashing	--	--	--
BCP	Battery charging warning or protection	--	--	--	--
OVA	Output voltage abnormal	--	Inverter fast flashing	Alarm	On Solid
OSC	Output short circuit	--	Inverter fast flashing	Alarm	On Solid
OOL	Output overload	--	Inverter fast flashing	Alarm	On Solid
HOV	Hardware over	--	--	--	--

		voltage				
MOV	Bus over voltage	--	--	--	--
MLV	Bus under voltage	--	--	--	--
IRE	Read EEPROM error	--	--	--	--
IWE	Write EEPROM error	--	--	--	--
OTP	Heat sink over temperature	--	--	--	--
LTP	Battery low temperature	--	--	--	--
CFA	Communication fault alarm	--	--	--	--
UOV	Utility over voltage	--	Utility fast flashing	Alarm	On Solid
ULV	Utility low voltage	--	Utility fast flashing	--	--
UFA	Utility frequency abnormal	--	Utility fast flashing	Alarm	On Solid
POV	PV over voltage	--	PV charge fast flashing	Alarm	On Solid
POC	PV over current	--	--	--	--
PVA	PV voltage abnormal	--	--	--	--
PLL	PV Power low	--	--	--	--
POT	PV over temperature	--	--	--	--

5.2 Solutions

Fault	Solution
Battery over voltage	Check whether the battery voltage is too high and disconnect the PV modules.
Battery over discharge	Waiting for the battery voltage to resume to or above LVR point (low voltage reconnect voltage) or changing the power supply method.
Battery overheating	When the battery temperature declines to the overheating recovery temperature or lower, the inverter/charger will resume working.
Device overheating	When the device temperature declines to the overheating recovery temperature or lower, the inverter/charger will resume working.
Output overload	① Please reduce the number of AC loads. ② Restart the device to recover the load output.
Output short circuit	① Check carefully loads connection, clear the fault. ② Restart the device to recover the load output.

6 Maintenance

1) **The following inspections and maintenance tasks are recommended at least two times per year for the best performance.**

- Make sure the inverter/charger is firmly installed in a clean and dry ambient.
- Make sure no block on air-flow around the inverter/charger. Clear up any dirt and fragments on the radiator.
- Check all the naked wires to ensure insulation is not damaged for serious solarization, frictional wear, dryness, insects or rats, etc. Repair or replace some wires if necessary.
- Tighten all the terminals. Inspect for loose, broken, or burnt wire connections.
- Check and confirm that LED or LCD is consistent with the actual operating. Pay attention to any troubleshooting or error indication. Take the necessary corrective action.
- Confirm that all the system components are ground connected tightly and correctly.
- Confirm that all the terminals have no corrosion, insulation damaged, high temperature, or burnt/discolored sign. Tighten terminal screws to the suggested torque.
- Check for dirt, nesting insects, and corrosion. If so, clear up in time.
- Check and confirm the lightning arrester is in good condition. Replace a new one in time to avoid damaging the inverter/charger and even other equipment.

⚠️ Risk of electric shock! Ensure that all the power is turned off before the above operations, and then follow the corresponding inspections and operations.

2) **The warranty does not apply under the following conditions:**

- Damage is caused by improper use or used in an inappropriate environment.
- Battery voltage exceeds the input voltage limit of the inverter/charger
- Damage is caused by the working environment temperature exceeding the rated value.
- Unauthorized dismantling or attempted repair.
- Damage is caused by force majeure.
- Damage occurred during transportation or handling.

7 Specifications

Item	UP2000-HM6022
Nominal battery voltage	24VDC
Battery input voltage range	21.6～32VDC
Max. battery charging current	60A
Inverter output	
Continuous output power	2000W@30℃
Max. surge power	4000W
Output voltage range	220VAC(-6%～+3%)，230VAC(-10%～+3%)
Output frequency range	50/60±0.2%
Output wave	Pure Sine Wave
Load power factor	0.2-1(VA ≤ continuous output power)
Distortion THD	THD≤3%(Resistive load)
80% rated output efficiency	92%
Max. Rated output efficiency	91%
Max. output efficiency	93%
Switch time	10ms(Switch from the utility output to the inverter output) 15ms(Switch from the inverter output to the utility output)
Utility charging	
Utility input voltage range	176VAC～264VAC(Default) 90VAC～280VAC(Programmable)
Utility input frequency range	40～65Hz
Max. utility charge current	60A
Solar charging	
Max. PV open circuit voltage	450V(At minimum operating environment temperature) 395V（25℃）
MPPT voltage range	80～350V
Max. PV input power	2500W (Note：For the curve of Max. PV input power Vs. PV open-circuit voltage, see chapter 3.4 Operating mode

	for details.)
Max. PV charging power	1725W
Max. PV charging current	60A
Equalize charging voltage	29.2V(AGM default)
Boost charging voltage	28.8V(AGM default)
Float charging voltage	27.6V(AGM default)
Low voltage disconnect voltage	21.6V(AGM default)
Tracking efficiency	≥99.5%
Temperature compensate coefficient	-3mV/℃/2V(Default)
General	
Surge current	50A
Zero load consumption	<1.8A(without PV and utility connection, turn on the load output)
Standby current	<1.2A(without PV and utility connection, turn off the load output)
Enclosure	IP30
Relative humidity	< 95% (N.C.)
Working environment temperature	-20℃～50℃(When the working temperature reaches 30℃ or above, the load power will be reduced appropriately; full load working is not supported★)
Storage environment temperature	-25℃～60℃
Altitude	＜5000m (If the altitude is more than 1000 meters, the rated power will be reduced according to GB7260.)
Mechanical Parameters	
Dimension (H x W x D)	607.5x381.6x127mm
Mounting size	585*300mm
Mounting hole size	Φ10mm
Net Weight	15kg

Item	UP3000-HM5041	UP3000-HM5042
Nominal battery voltage	48VDC	
Battery input voltage range	43.2~64VDC	
Max. battery charging current	50A	
Inverter output		
Continuous output power	3000W@30℃	
Max. surge power	6000W	
Output voltage range	110VAC(-3%~+3%)，120VAC(-10%~+3%)	220VAC(-6%~+3%)，230VAC(-10%~+3%)
Output frequency range	50/60Hz±0.2%	
Output wave	Pure Sine Wave	
Load power factor	0.2-1(VA ≤ continuous output power)	
Distortion THD	THD≤5%(Resistive load)	THD≤3%(Resistive load)
80% rated output efficiency	91%	92%
Max. Rated output efficiency	90%	90%
Max. output efficiency	92%	93%
Switch time	10ms(Switch from the utility output to the inverter output) 15ms(Switch from the inverter output to the utility output)	
Utility charging		
Utility input voltage range	88VAC~132VAC(Default) 80VAC~140VAC(Programmable)	176VAC~264VAC(Default) 90VAC~280VAC(Programmable)
Utility input frequency range	40~65Hz	
Max. utility charge current	40A	
Solar charging		
Max. PV open circuit voltage	250V(At minimum operating environment temperature) 220V(25℃)	450V(At minimum operating environment temperature) 395V(25℃)
MPPT voltage range	60~200V	80~350V

	3000W (Note: For the curve of Max. PV input power Vs. PV open-circuit voltage, see chapter 3.4 Operating mode for details.)	4000W (Note: For the curve of Max. PV input power Vs. PV open-circuit voltage, see chapter 3.4 Operating mode for details.)
Max. PV input power		
Max. PV charging power	2875W	
Max. PV charging current	50A	
Equalize charging voltage	58.4V(AGM default)	
Boost charging voltage	57.6V(AGM default)	
Float charging voltage	55.2V(AGM default)	
Low voltage disconnect voltage	43.2V(AGM default)	
Tracking efficiency	≥99.5%	
Temperature compensate coefficient	-3mV/℃/2V (Default)	
General		
Surge current	56A	
Zero load consumption	<1.2A(without PV and utility connection, turn on the load output)	<1.2A(without PV and utility connection, turn on the load output)
Standby current	<0.7A(without PV and utility connection, turn off the load output)	
Enclosure	IP30	
Relative humidity	< 95% (N.C.)	
Working environment temperature	-20℃~50℃(When the working temperature reaches 30℃ or above, the load power will be reduced appropriately; full load working is not supported★)	
Storage environment temperature	-25℃~60℃	
Altitude	＜5000m (If the altitude is more than 1000 meters, the rated power will be reduced according to GB7260.)	
Mechanical Parameters		

Dimension (H x W x D)	642.5x381.6x149mm	607.5x381.6x149mm
Mounting size	620*300mm	585*300mm
Mounting hole size	Φ10mm	
Net Weight	19kg	18kg

| Item	UP3000-HM10022
Nominal battery voltage	24VDC
Battery input voltage range	21.6～32VDC
Max. battery charging current	100A
Inverter output	
Continuous output power	3000W@30℃
Max. surge power	6000W
Output voltage range	220VAC(-6%～+3%)，230VAC(-10%～+3%)
Output frequency range	50/60±0.2%
Output wave	Pure Sine Wave
Load power factor	0.2-1(VA ≤ continuous output power)
Distortion THD	THD≤3%(Resistive load)
80% rated output efficiency	92%
Max. Rated output efficiency	91%
Max. output efficiency	93%
Switch time	10ms(Switch from the utility output to the inverter output) 15ms(Switch from the inverter output to the utility output)
Utility charging	
Utility input voltage range	176VAC～264VAC(Default) 90VAC～280VAC(Programmable)
Utility input frequency range	40～65Hz
Max. utility charge current	80A
Solar charging	
Max. PV open circuit voltage	450V(At minimum operating environment temperature) 395V(25℃)

MPPT voltage range	80～350V
Max. PV input power	4000W (Note：For the curve of Max. PV input power Vs. PV open-circuit voltage, see chapter 3.4 Operating mode for details.)
Max. PV charging power	2875W
Max. PV charging current	100A
Equalize charging voltage	29.2V(AGM default)
Boost charging voltage	28.8V(AGM default)
Float charging voltage	27.6V(AGM default)
Low voltage disconnect voltage	21.6V(AGM default)
Tracking efficiency	≥99.5%
Temperature compensate coefficient	-3mV/℃/2V(Default)
General	
Surge current	60A
Zero load consumption	<1.8A(without PV and utility connection, turn on the load output)
Standby current	<1.2A(without PV and utility connection, turn off the load output)
Enclosure	IP30
Relative humidity	< 95% (N.C.)
Working environment temperature	-20℃～50℃(When the working temperature reaches 30℃ or above, the load power will be reduced appropriately; full load working is not supported★)
Storage environment temperature	-25℃～60℃
Altitude	＜5000m (If the altitude is more than 1000 meters, the rated power will be reduced according to GB7260.)
Mechanical Parameters	
Dimension (H x W x D)	642.5x381.6x149mm
Mounting size	620*300mm

Mounting hole size	Φ10mm
Net Weight	19kg

Item	UP5000-HM8042
Nominal battery voltage	48VDC
Battery input voltage range	43.2~64VDC
Max. battery charging current	80A
Inverter output	
Continuous output power	5000W@30℃
Max. surge power	8000W
Output voltage range	220VAC(-6%~+3%)，230VAC(-10%~+3%)
Output frequency range	50/60Hz±0.2%
Output wave	Pure Sine Wave
Load power factor	0.2-1(VA ≤ continuous output power)
Distortion THD	THD≤3%(Resistive load)
80% rated output efficiency	92%
Max. Rated output efficiency	91%
Max. output efficiency	93%
Switch time	10ms(Switch from the utility output to the inverter output) 15ms(Switch from the inverter output to the utility output)
Utility charging	
Utility input voltage range	176VAC~264VAC(Default) 90VAC~280VAC(Programmable)
Utility input frequency range	40~65Hz
Max. utility charge current	60A
Solar charging	
Max. PV open circuit voltage	500V(At minimum operating environment temperature) 440V(25℃)
MPPT voltage range	120~400V
Max. PV input power	4000W (Note：For the curve of Max. PV input power Vs. PV

	open-circuit voltage, see chapter 3.4 Operating mode for details.)
Max. PV charging power	4000W
Max. PV charging current	80A
Equalize charging voltage	58.4V(AGM default)
Boost charging voltage	57.6V(AGM default)
Float charging voltage	55.2V(AGM default)
Low voltage disconnect voltage	43.2V(AGM default)
Tracking efficiency	≥99.5%
Temperature compensate coefficient	-3mV/℃/2V (Default)
General	
Surge current	95A
Zero load consumption	<1.2A(without PV and utility connection, turn on the load output)
Standby current	<0.7A(without PV and utility connection, turn off the load output)
Enclosure	IP30
Relative humidity	< 95% (N.C.)
Working environment temperature	-20℃~50℃(When the working temperature reaches 30℃ or above, the load power will be reduced appropriately; full load working is not supported★)
Storage environment temperature	-25℃~60℃
Altitude	＜5000m (If the altitude is more than 1000 meters, the rated power will be reduced according to GB7260.)
Mechanical Parameters	
Dimension (H x W x D)	642.5x381.6x149mm
Mounting size	620*300mm
Mounting hole size	Φ10mm
Net Weight	19kg

★During -20℃～+30℃, the inverter/charger can full load work. When the working environment temperature exceeds 30°C, the load power will be reduced appropriately. The load power variation curve with temperature is shown in the figure below:
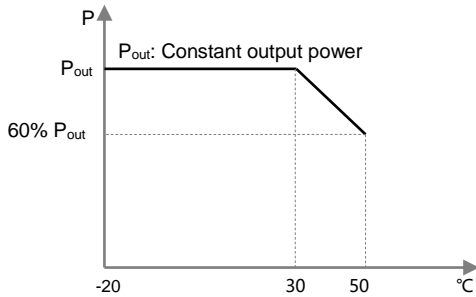
Appendix 1 Disclaimers

The warranty does not apply to the following conditions:

- Damage is caused by improper use or an inappropriate environment.

- Load current/voltage/power exceeds the limit value of the inverter/charger.

- Damage caused by working temperature exceeds the rated range.

- Arc, fire, explosion, and other accidents are caused by failure to follow the inverter/charger stickers or manual instructions.

- Disassemble and repair the inverter/charger without authorization.

- Damage is caused by force majeure.

- Damage occurred during transportation or handling.

Any changes without prior notice! Version number: V2.0